

TEN LEADERSHIP GUIDLINES

1. Leadership should not be spoken about in the “first person.” People who call themselves “leaders” usually are.
2. Rowing vs. steering. Most people say that leaders steer, but at the right time, they must also row.
3. There is a big difference between management and leadership. Efficiency is the goal of management. Quality is the goal of leadership.
4. Trust and communication are the two most important qualities of leadership.
5. Be accountable.
6. Expect the best from people, let them know it; and you will rarely be disappointed. Believe in your people and your institution.
7. Don't take yourself as seriously as others take you.
8. Leadership is service. It is the opposite of self-advancement or resume building.
9. Good leaders do not fear change. They embrace it. The pursuit of excellence in any endeavor requires evolution. If you are fortunate enough to find yourself with an opportunity to lead, make things happen.
10. There is wisdom in the council of many. Engage people with experience and expertise around you. Listen to anyone and everyone for advice. Ask those who are normally not asked for advice and value their counsel.